

REQUEST FOR PROPOSALS (RFP)

NUMBER <u>32020</u>00027

(Elevator Maintenance/Service)

TEXAS WORKFORCE COMMISSION 101 East 15th Street Austin, Texas 78778-0001

Responses to this solicitation must be received no later than: Monday 7/29/2019 @ 2:00 PM(CST)

Indicate the RFP Number and submission deadline date and time on the outside of your sealed envelope and/or packaging.

ADDRESS FOR REGULAR MAIL:

TEXAS WORKFORCE COMMISSION Procurement & HUB Services 4405 Springdale Road, Room 342T Austin, TX 78723

ADDRESS FOR HAND DELIVERIES/EXPRESS/OVERNIGHT:

TEXAS WORKFORCE COMMISSION
Procurement & HUB Services
4405 Springdale Road, Room 342T
Austin, TX 78723

Pursuant to the Provisions of Texas Government Code Title 10 Subtitle D Chapter 2156.121 – 2156.127, and Texas Comptroller of Public Accounts rules and regulations adopted there under, sealed proposals will be received until the date and time established for receipt. After receipt, only the names of Proposers will be made public. Prices and other proposal details will only be divulged after the contract award, if one is made.

AGENCY INVOICE ADDRESS

TEXAS WORKFORCE COMMISSION Accounts Payable 101 E. 15th Street, Room 446 Austin, TX 78778-0001

REFER INQUIRIES TO:

TEXAS WORKFORCE COMMISSION
Fred Warner - Purchaser
Phone: (512) 463-6790
E-Mail: _frederick.warner@twc.state.tx.us

All requests for information will result in written responses sent to all applicants known to the agency.

All proposals shall become the property of the State of Texas upon receipt.

All proposals must be completed as required by the instructions in this request, signed and returned with two (2) copies, one (1) with original signature and one (1) copy of proposal.

NOTE: Failure to sign offer at the "Execution of Offer" will result in disqualification of the proposal.

All addenda to and interpretation of this solicitation shall be in writing. The State shall not be legally bound by an addenda or interpretation that is not in writing.

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1. PURPOSE:

- 1.1. The Texas Workforce Commission (TWC or "the Agency") is accepting proposals from qualified vendors for a full service and maintenance contract for passenger elevators located in the TWC State Office complex in Austin, Texas
- 1.2. The individual listed below is assigned by the Agency to be the Contract Administrator and is the point of contact at the site(s) for the work to be performed, and may be telephoned or visited for inspection of the elevator(s) and building(s).

Leroy Wittenburg, CTCM, CTCD Contract Administrator Texas Workforce Commission 101 East 15th Street, Room 109 Austin, Texas 78778-0001 Phone (512) 463-2997 Cell (512)952-1680 E-Mail leroy.wittenburg@twc.state.tx.us

2. GENERAL INFORMATION

<u>Authorized Procurement Contact</u>: The individual listed below may be telephoned or faxed for clarification of this Request for Proposals (RFP) solicitation and the response submission process. No authority is intended or implied that the specific requirements of this RFP may be amended or alternates accepted prior to submission deadline without written approval of TWC.

Name: Fred Warner Title: Purchaser

Street Address: 1117 Trinity Street, Room 342-T, Austin, Texas, 78701

Telephone: (512) 463-6790

E-mail: frederick.warner@twc.state.tx.us

Other Communication: Communication with any TWC personnel regarding this RFP other than the Authorized Procurement Contact listed is prohibited. Failure to follow this provision may be grounds for disqualification. Respondents desiring further information or interpretation of this RFP (including clarification of discrepancies or omissions) must submit questions in writing to the Authorized Procurement Contact. Telephone inquiries will not be acceptable.

Questions will be received until Monday 7/29/2019 at 2:00pm. Questions received after this deadline may be returned. The questions and answers will be posted on the ESBD no later than Wednesday 7/31/2019.

<u>Proposal Submission</u>: Proposals must be mailed or delivered to the address(s) indicated on the RFP Cover Page. Proposals received after the submission deadline will be disqualified. **Any reasonable delivery method,** *except fax and e-mail*, **may be used to the addresses indicated on the cover sheet.** While not required, proposers are encouraged to use a traceable delivery method, such as certified mail, return receipt requested or a guaranteed express delivery service. **Proposals are to be submitted in a sealed envelope or package indicating on the front, the RFP Number and the submission deadline date and time.**

3. DESCRIPTION OF PROCUREMENT PROCESS AND ELIGIBLE PROPOSERS

Eligible Proposal: TWC will only consider for award those proposals that are complete and submitted by the submission deadline date and time.

Eligible Proposers: TWC advertises the solicitation by mailing an RFP Announcement Letter to all vendors identified in the Class/Item Category 910-13 on the Texas Comptroller of Public Accounts (CPA) Centralized Master Bidders List (CMBL) and by posting the solicitation on the Electronic State Business Daily (ESBD), which can be accessed at http://esbd.cpa.state.tx.us/ (the entire RFP can be found at this site). The notices inform the public of the services to be purchased, proposal guidelines, and the person to contact for more detailed information.

<u>Withdrawal of Proposal</u>: A proposal may be withdrawn at any time prior to the selection announcement date by writing to the Authorized Procurement Contact identified in the RFP.

<u>Amendment of Proposal:</u> A proposal may be amended at any time after submission but prior to the due date by writing to the Authorized Procurement Contact. After the due date, proposals may be amended only at the direction of TWC. TWC reserves the right to amend or withdraw this RFP at any time by notifying each potential proposer of record.

- 4. **BUILDING/LOCATION/EQUIPMENT** Service and maintenance will occur at the State Building Complex at the following four (4) buildings:
 - 4.1 Main Building six (6) storied building located at 101 E.15th St. Austin, TX, containing four (4) geared traction elevators with TORQMAX drive equipment and one (1) hydraulic elevator;
 - 4.2 Annex Building five (5) storied building located at 1411 Brazos St. Austin, TX, containing two (2) geared traction elevators with TORQMAX drive equipment;
 - 4.3 Trinity Building -seven (7) storied building located at 1117 Trinity St. Austin, TX, containing three (3) geared traction elevators with MAGNETEK drive equipment; and
 - 4.4 Guadalupe Building two (2) storied building located at 1215 Guadalupe St. Austin, TX, containing one (1) gearless traction elevator with KONE drive equipment.

5. STATEMENT OF WORK / TECHNICAL SPECIFICATIONS

5.1 STATE BUILDING COMPLEX: The Contractor shall monthly examine, adjust, lubricate as required and when necessary, repair/replace: (Including, but not limited to) Power unit, pump, motor, and control valves, V-belts, strainers, springs and gaskets; controller relays, contacts, coils, timers, magnet, frames, controller wiring, traveling cable and components for operating circuit; guide bearing, packing gland, guide rail, guide shoes, retiring cams, landing door operators, limit switches, and interlocks; perform a hydraulic fluid analysis for contamination; repair or replace machine, worm gear, gear, thrust bearings, drive sheave, shaft bearings, brake pulley, brake coil, brake contacts, linings and component parts, motor and motor generator, motor winding, rotating element, commentator, brushes, brush holders and bearings, controller, selector and dispatching equipment, all relays solid state components, resistors, condensers, transformers, contacts, leads, dashpots, timing devices, computer devices, solid state PC boards, selector cable or tape and mechanical and electrical driving equipment, governor, governor sheaves and shaft assembly,

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bearings, contacts and governor jaws, deflector or secondary sheaves, bearings, car and counterweight guide rails, top and bottom limit switches, governor tension sheave assembly, compensating sheave assembly, counterweight and counterweight guide shoes including rollers or gibs, hoistway door interlocks, hoistway door hangers, operator, car door hanger, car door contact, car door proximity edge device, door light ray device, load weighting equipment, car frame, car safety mechanism, platform, cab emergency light fixtures, cab fan and fan motors, elevator car guide shoes, plunger packing, exposed piping, hydraulic fluid tanks, hydraulic fluid oil as needed in plunger electric elevator equipment, and any other elevator equipment or controls normally covered by full maintenance contracts and not specifically excluded.

- 5.2. The Contractor shall weekly clean machine rooms, car tops and pits, ride each elevator, check and replace all burned out indicator lights, check for proper leveling, note any unusual elevator operation in the service log book and complete and sign the maintenance service checklist and the service log book.
- 5.3 Furnish suggested manufacturer's lubricants compounded per elevator specifications.
- 5.4 Work is to be performed during regular working days unless otherwise specified
- 5.5 The contract includes callback service, at no additional cost to TWC, during regular working hours and during any overtime hours. All calls will be responded to promptly, with a technician arriving on site within one (1) hour or less. If a technician cannot be on site within one (1) hour or less, TWC may contact other parties to dispatch their technician to the call and charge the cost thereof to the Contractor.

5.6 <u>INSPECTION AND TESTING</u>

- 5.6.1 Contractor shall monthly examine all safety devices and governors; conduct annual no-load safety test: annual tests will be conducted in the first quarter of each year. Perform a full-load, full-speed test of safety mechanism overspeed governors, check car and counterweight buffers, check car balance and set the governor. Governor shall be re-calibrated for proper tripping speed, sealed and the new seal number shall be recorded on the test report submitted to TWC. This test will be made every five (5) years as they come due, and if there are not records of the last five-year test, a test will be made in the first quarter of the due year. A copy of the annual and five-year test report will be furnished TWC. Tests shall be performed in accordance with ASME A17.1, ASME A18.1 and ASCE Codes 21 in effect on the date of installation or alteration and ASME A17.3-2002 latest edition.
- 5.6.2 An Annual Safety Test shall be performed every twelve (12) months on the elevator under contract as per the following Codes ASME A17.1, ASME 18.1 and ASCE Codes 21, in effect on the date of installation or alteration, and ASME A17.3-2002, in effect at the time of installation or modernization of the original equipment. A copy of the Annual Safety Test report shall be furnished to TWC.
- 5.6.3 Annual inspection and certification as required by 16 Texas Administrative Code, Chapter 74 performed by a certified QEI (Qualified Elevator Inspector). Contractor will acquire and be responsible for fees associated with obtaining this inspection. The QEI will not be affiliated with the Contractor. Contractor will be required to be present at this inspection (at no additional cost to TWC) along with the QEI.
- 5.7 <u>STEEL PARTS CABINETS AND WIRING DIAGRAMS</u>: The Contractor shall maintain storage cabinets, in the machine room for the orderly storage of replacement parts and wiring diagrams with the latest changes for each elevator. All drawings, diagrams and amendments thereto, shall remain the property of TWC.
- 5.8 **JOB MATERIAL INVENTORY:** The Contractor shall maintain a supply of contacts, coils, leads and generator brushes, lubricants, wiping cloths, and other minor parts in each elevator machine room for the performance of routine and preventative maintenance.
- 5.9 <u>PREVENTIVE MAINTENANCE PROGRAM</u>: A preventive maintenance (PM) schedule shall be established and adhered to by the Contractor. A copy of the proposed PM program shall be submitted to TWC for approval within thirty (30) days of notice of contract award. Failure to submit the PM schedule may result in contacting the next most qualified vendor who submitted a proposal. This program shall include a preventive maintenance checklist (PMC) for the elevator and a Service Logbook for the machine room covered by this contract. The PMC and Service Logbook shall be permanently maintained in the machine room covered by this contract and shall become the property of TWC.

- 5.9.1 The PMC for the elevator will contain the following information: name of building, elevator type, elevator number, elevator serial number, specific items of maintenance, frequency for each maintenance item, date maintenance performed and initials of the service mechanic.
- 5.9.2 A bound Service Logbook shall be maintained in the machine room covered by this contract with the following information: name of the building, elevator type, serial number of the elevator served by that machine room, and space for the mechanic to record each visit to the machine room. An entry is required for each visit to the machine room which shall include the following: name and signature of the service mechanic, date, time and duration of visit, PM performed (service mechanic may reference the portion of the PMC performed), specific information regarding general comments regarding the condition of the equipment and machine room, and items which may require special attention on future visits. TWC's representative may also make entries in the Service Logbook.
- 5.9.3 The Contractor shall submit, monthly, a written certification that the PM has been completed according to the PMC to TWC's Contract Administrator. Payment may be withheld on any elevator if scheduled maintenance is not performed and/or certification is not submitted as specified.
- 5.9.4 The TWC PM program requires that ALL components and systems of the elevator will be visually inspected and cleaned regularly. It is further required that all components and systems of the elevator will be cleaned, lubricated and adjusted to manufacturer's specifications at the manufacturer's recommended frequency or once per year, whichever is the shorter period.
- 5.10 <u>CONTRACT SUPERVISION</u>: The Contractor shall designate a supervisor for this contract who shall visit each job site covered by this contract as least quarterly. Additional visits may be required if requested by TWC. At each visit the Contractor's supervisor shall ride each car and inspect each elevator machine room at the job site visited. The visit shall be documented in the Service Logbook and shall require all applicable entries as required for visits by the service mechanic.
- 5.11 SPARE PARTS INVENTORY: The Contractor shall maintain a supply of replacement parts in local warehouse Inventory. This inventory will include, but is not limited to, generator rotating elements, door operator motors, brake magnets, generator and motor brushes, controller switch contacts, selector switch contacts, solid state components, selector tape or cables, door hangers, rollers, hoistway limit switches, etc. Any parts not warehoused in Austin must be available for shipment to arrive in Austin within twenty-four (24) hours of failure of the part. The Contractor may be required to submit an inventory of parts warehoused locally and in other cities to TWC prior to award of this contact and at any time during the duration of this contract. TWC representative(s) may visit warehouse locations during normal working hours to verify the inventory. Overtime of the Contractor or subcontractor is prohibited without the prior approval from the TWC Contract Administrator
- 5.12 <u>CALLBACK REPORTS</u>: The Contractor shall maintain a complete, written record of all callbacks and repairs. The records shall indicate the time, day, reported problem and corrective measures taken to eliminate all problems. A consolidated Callback Report is to be furnished to TWC quarterly.
- 5.13 <u>SERVICE MECHANIC</u>: The service mechanics shall, upon entering and leaving the premises each day, report in to TWC's Contract Administrator, or his/her designated representative, and in addition, when an elevator is to be out of service more than one (1) hour and again when that elevator is returned to service.
- 5.14 <u>ELEVATORS OUT OF SERVICE</u>: Any time an elevator is put out of service by the Contractor, a printed <u>OUT OF SERVICE</u> sign with the Contractor's company name on it shall be placed on each elevator hall door.
- 5.15 MAJOR FAILURES AND REPAIRS: For all major repairs in which all the elevators in a building are out of service at the same time the Contractor shall man the repair job twenty-four (24) hours per day, seven (7) days per week, until at least one (1) of the elevators in each building is returned to service and shall then continue work as expediently as possible to return the balance of the elevators to service. Overtime premium for the Contractor and/or the Contractor's vendors will be the responsibility of the Contractor.
- 5.16 <u>EXCLUSIONS</u>: The following items of elevator equipment are excluded from the contract: car enclosure, floor covering, door panels, plenum chambers, hung ceilings, light diffusers, handrails, mirrors, carpets, hoistway enclosure, hoistway gates, doors, frames, sills, underground piping, and jack casing.
 - 5.16.1 Work performed that is not associated with maintenance requirements, but is the result of abuse, physical damage, etc., is excluded from this maintenance contract
 - 5.16.2 The burden of proof that the cause of elevator malfunction was due to the above shall be on the Contractor. The

elevator will be cut off until TWC's representative inspects the damages and authorizes the work to be completed.

5.16.3 All charges for repair services not covered by this contract shall be restricted to labor and material only. The labor rate quoted in the bid will be the rate charged. If overtime is required, no more than one and one-half times the hourly rates quoted may be charged.

6. PRE-BID EQUIPMENT INSPECTION

Bidders are cautioned to study carefully all parts of this specification and its Terms and Conditions prior to submitting a Bid. Each bidder is encouraged to visit the job site and verify all measurements and conditions prior to bidding. Bidders must make prior appointment to schedule this inspection by contacting the Agency Contract Administrator listed in Section 1. Visits to be scheduled during normal working hours.

7. INSURANCE

7.1 Insurance: The Contractor shall carry insurance in the types and amounts indicated in this Section for the duration of the contract. The Contractor shall provide a certificate(s) of coverage to the TWC prior to being awarded the contract. The Contractor must not commence Work under this Contract until he/she has obtained all the insurance required. The insurance shall be evidenced by delivery to TWC of certificates of insurance executed by the insurer or its authorized agent stating coverages, limits, expiration dates, policy numbers and compliance with all applicable required provisions. The Contractor shall deliver to TWC true and complete copies of certificates and corresponding policy endorsements prior to the issuance of any Notice to Proceed. Upon request, TWC and/or its agents shall be entitled to receive without expense, copies of the policies and all endorsements. Contractor must update all expired policies prior to submission for monthly payment. Failure to update policies shall be reason for withholding of payment until renewal is provided to TWC. Acceptance of the insurance certificates by TWC does not relieve or decrease the liability of the Contractor.

Failure of TWC to demand such certificates or other evidence of Contractor's full compliance with these insurance requirements or failure of TWC to identify a deficiency in compliance from the evidence provided shall not be construed as a waiver of the Contractor's obligation to maintain such insurance.

The insurance and insurance limits required herein shall not be deemed as a limitation of Contractor's liability under the indemnities granted to TWC in the Contract Documents.

The insurance coverage and limits established herein shall not be interpreted as any representation or warranty that the insurance coverage and limits necessarily will be adequate to protect Contractor.

Coverage shall be written on an occurrence basis by companies authorized and admitted to do business in the State of Texas and rated A or better by A.M. Best Company or similar rated company or otherwise acceptable to TWC.

Contractor must provide and maintain the insurance coverage with the minimum amounts described below until the end of the Warranty Period (one (1) year). Failure to maintain coverage, as required, is grounds for suspension of work for cause.

7.2 <u>Commercial General Liability Insurance:</u> Including premises, operations, independent contractor's liability, products and completed operations and contractual liability, covering, but not limited to, the liability assumed under the indemnifications provisions of this Contract, fully insuring Contractor's liability for bodily injury (including death) and property damage with a minimum limit of:

\$1,000,000 per occurrence;

\$2,000,000 general aggregate;

\$5,000 Medical expense each person;

\$1,000,000 Personal Injury and Advertising Liability;

\$2,000,000 products and completed operations aggregate;

\$50,000 Damage to Premises Rented to You; and Coverage must be on an "occurrence" basis.

- 7.3 <u>Comprehensive Automobile Liability Insurance:</u> Covering owned, hired and non-owned vehicles, with a combined minimum single limit for bodily injury (including death) and property damage of \$1,000,000 per accident. No aggregate limit shall be permitted for this type of coverage. Such insurance is to include coverage for loading and unloading hazards.
- 7.4 Workers' Compensation Insurance: As required by the Texas Workers' Compensation Act, for all employees on the

Project. Coverage must meet the statutory requirements of Texas Labor Code § 401.011(44) and specific to construction projects for public entities as required by Texas Labor Code § 406.096. Each Subcontractor on the Project must provide such a certificate relating coverage of the Subcontractor's employees, who must provide the Subcontractor's certificate to TWC. The following limits are required:

- \$1,000,000 each accident;
- \$1,000,000 disease each employee; and
- \$1,000,000 disease policy limit.
- 7.4.1 The Contractor shall provide coverage, based on proper reporting of classification codes and payroll amounts and filing of any coverage agreements, which meets the statutory requirements of Texas Labor Code § 401.011(44) for all employees of the Contractor providing services on the Project, for the duration of the Project.
- 7.4.2 The Contractor must provide a certificate of coverage to TWC prior to being awarded the Contract.
- 7.4.3 If the coverage period shown on the Contractor's current certificate of coverage ends during the duration of the Project, the Contractor must, prior to the end of the coverage period, file a new certificate of coverage with TWC showing that coverage has been extended.
- 7.4.4 Additional Policy Requirements: All policies must contain the following, unless otherwise noted:
 - 7.4.4.1 Naming Texas Workforce Commission, 101 E. 15th ST Austin, TX 78778, its officials, directors, employees, representatives and agents as additional insureds (except workers' compensation). The additional insured status must cover completed operations.
 - 7.4.4.2 Obligating the insurance company to notify TWC of any non-renewal, cancellations or material changes at least thirty (30) days prior to change or cancellation, except in the case of cancellation for non-payment of premiums, the notice must be at least ten (10) days prior to cancellation.

8. PROPOSAL CONTENT REQUIREMENTS

Unless a section requires a specific vendor response, it is sufficient to state "Understand and will comply" following the section.

8.1 <u>DEMONSTRATED EXPERIENCE & ABILITY TO PERFORM SERVICES (Maximum points:55)</u>

- 8.1.1 Describe your company's capabilities specific to this RFP requirements that substantiates:
 - 8.1.1.1 that your company has a manned office located in or within twenty-five (25) miles of the City of Austin and served by a local telephone exchange;
 - 8.1.1.2 that your company has available under its direct employment and supervision the necessary personnel, organization and facilities to properly fulfill all the service and conditions required under these specifications;
 - 8.1.1.3 that personnel qualified in the maintenance of TORQMAX Drive Equipment for the six (6) gearless traction elevators in the MAIN/ANNEX buildings, MagneTek Drive Equipment for the three (3) gearless traction elevators in the TRINITY building and Kone Drive Equipment in the Guadalupe building will be employed under this agreement. (*Maximum 35 points*)
- 8.1.2 Describe your company's inventory or access to necessary tools, diagnostic equipment and software to maintain the elevator equipment for each building. (*Maximum 20 points*)

8.2 REFERENCES (Maximum points: 10)

Provide at least three (3) references that can document your demonstrated ability to perform the required services.

Provide all information requested on Attachment 5 References and submit with your proposal.

8.3 COST (Maximum points: 35)

Complete and submit **Attachment 4**, Cost Worksheet to indicate your firm, fixed price per deliverable proposed for the project.

There will be no allowance for travel, per diem or other miscellaneous expenses.

The scores for the Cost Worksheet Section will be determined using the following formula:

Low Bid = 35 Points

Other Bid Amounts will be calculated as follows:

Lowest Bid Amount ÷ Bid Amount Being Evaluated x 35 = Score

9. SCREENING AND EVALUATION CRITERIA

TWC reviews the submitted proposals to determine if they are responsive. For a proposal to be considered responsive and to be evaluated for selection, the following requirements must be met:

- The proposal must have been submitted by the deadline date and time.
- The proposal must be complete with required original signatures.
- The proposal must contain all information required for each deliverable.
- The proposal must be submitted in the format described in the RFP.
- · All required attachments must include signatures and be part of the proposal.

All proposals will be screened for inclusion of all required information prior to release to the evaluation team. TWC may exclude from further consideration for selection any non-responsive proposal or portion of a proposal.

The evaluation team will consider the following elements in the evaluation process:

1. Demonstrated Experience & Ability to Perform Services	Maximum Points 55
2. References	Maximum Points 10
3. Cost	Maximum Points 35
4. #Vendor Performance Tracking System (VPTS)	Maximum Deduction 10 points

The scores will be evaluated and points will be awarded using the following scoring scale:

- $\mathbf{0} = \ \mathrm{Did}\ \mathrm{not}\ \mathrm{answer}\ \mathrm{question/provide}\ \mathrm{information}.$
- 1 = Minimally addressed the requested information and/or minimal experience and knowledge listed.
- 2 = Addressed requested information showing adequate experience and knowledge in some areas and minimal experience and knowledge in others.
- 3 = Adequately addressed requested information, showing sufficient experience and knowledge to perform transitional/outplacement services or similar programs.
- **4** = Adequately addressed requested information with additional comprehensive detail.
- 5 = Innovative and comprehensive response to requested information, describing experience, knowledge and innovation in providing transitional/outplacement services or similar programs.

VPTS indicating an alpha grade of C or D will result in points being deducted.

The source of information for evaluation is the signed proposal. All information conveyed in the proposal is subject to validation by TWC. Information obtained by TWC during validation may be considered in the final evaluation; however, this is not intended to suggest that additional information will always be requested. Therefore, the original response should be complete, consistent, concise and correct.

10. CONTRACT TERM AND EXTENSIONS / RENEWAL OPTIONS / CANCELLATIONS

10.1 **TERM OF CONTRACT**

 $9/1/2019\ or\ award\ date\ thru\ 8/31/2020$

10.2 CONTRACT RENEWAL:

10.2.1 At the expiration of the initial contract period, this contract may be renewed at the exclusive option of the State (TWC) for an additional one (1) year period.

- 10.2.2 At the time of renewal, the price may be adjusted as provided herein.
- 10.3 ESCALATION CLAUSE: Renewal of this contract shall be for the original bid price; however, if the option to renew is exercised, TWC will permit a price adjustment upwardly or downwardly after the end of the first contractual period and each renewal period when correlated with the increase or decrease in the straight-time hourly rate, including fringe benefits, paid to Elevator Constructors. The International Union of Elevator Constructors mechanics' wage rate for Austin, Texas, shall be the basis for calculating any adjustment.
 - 10.3.2 The new monthly rate shall be the monthly rate for the previous contract period increased (or decreased) by the amount of the price adjustment calculated above.
 - 10.3.3 Increases may not exceed four percent (4%) of the previous contract amount. There is no limit on the amount of decreases in the rates included in this contract.
 - 10.3.4 Price adjustments must be submitted, in writing forty-five (45) calendar days prior to the expiration of the contract or any extension(s) thereof documenting the requirement for price adjustment. Price increases are subject to approval by TWC.
- 10.4 **PRICE REDUCTION:** Any price reductions the contractor makes to customers other than the state shall also be passed on to the State at the same time.

By responding to the solicitation or fulfilling the awarded Purchase Order (PO), the Vendor agrees to the terms and conditions below, which apply to and become a part of every Texas Workforce Commission (TWC) purchase. Only mutual written exceptions will be valid. Where a purchase is made without the process. for Bids (IFB): Request for Offers (RFO) or Request for Proposals (RFP) RFO/RFP" equates to "Purchase Order" and "Bidder/ Offeror/Proposer" equates to "Vendor". Any specification in the solicitation that is in conflict with these standard terms and conditions takes precedence. All references to "days" shall be calendar days unless specified otherwise.

1. SOLICITATION RESPONSE REQUIREMENTS

- 1.1. Written Specifications: TWC will not be bound by any oral statement or representation contrary to the written specifications contained in the solicitation.
- 1.2. Incomplete Responses: Late, illegible, incomplete and/or unsigned responses may be deemed non-responsive and may not be considered.
- 1.3. Freight: Prices quoted are to include freight prepaid, F.O.B. Destination (Free on Board). Enter unit price on quantity and unit of measure specified extend and show total. In case of errors in extension, unit prices shall govern.
- 1.4. Firm Pricing: Prices submitted are expected to be firm for TWC acceptance for thirty (30) days from the solicitation deadline. "Discount from list" offers are not acceptable unless specifically requested. Cash discounts will not be considered in determining the low offer. All cash discounts submitted will be taken if earned. Prices must remain firm for the duration of the term of the PO/contract.
- 1.5. Ties: In the case of tie bids, the award will be made in accordance with the preferences listed under 34 TAC Rule 20.306
- 1.6. Preferences: In making an award, TWC shall apply the preferences listed at 34 Texas Administrative Code (TAC) § 20.306. For purchase or lease of computer equipment TWC shall apply a preference for manufacturers that have a computer recycling program as described in 1 TAC § 217.11.
- 1.7. Bid Alteration/Withdrawal: A submitted response to a solicitation cannot be altered or amended after the solicitation deadline, except by formal negotiation via the RFO/RFP processes. Any alteration made before the solicitation deadline is to be initialed by Vendor or the Vendor's authorized agent. Vendors are not allowed to withdraw their submitted response after the solicitation deadline without approval by TWC.
- 1.8. Rejection of Bids: In accordance with Texas Government Code § 2156.008, TWC reserves the right to reject a bid in which there is a material failure to comply with specification requirements. TWC may reject all bids or parts of bids if the rejection serves the state's best interest.
- 1.9. Tax Exempt: Purchases made for State use are exempt from the State Sales tax and Federal Excise tax. Do not include tax in bid. Excise Tax Exemption Certificates are available upon request.
- 1.10. Other Entities: TWC requests that the Vendor extends the same contract prices and conditions to Local Workforce Development Boards (LWDB) and Child Care Management Services (CCMS) entities contractually linked with TWC if awarded the contract.
- 1.11.Identify All Parties: TWC requires all business partners, equipment, support or maintenance providers who will perform under an awarded contract to be identified prior to contract award for TWC approval. Substitutions of providers shall be submitted in writing for TWC approval during the term of the agreement.
- 1.12.No Travel: TWC will not reimburse a Vendor for travel and expenses unless specifically provided for in the contract documents. In that event, such reimbursement will not exceed the state travel reimbursement rates and limits established by the then current General Appropriations Act.

2. GENERAL CONDITIONS

- 2.1. Damage to Grounds and Buildings: Vendor shall be financially responsible for any or all damage done by its employees, agents and subcontractors to the TWC grounds and buildings. Vendor is responsible for the removal of all debris resulting from work performed under the contract.
- 2.2. Disclosure of Information: TWC, the Comptroller General of the United States, or any of their duly authorized representatives shall have access to any books, documents, papers and records which are directly pertinent to this procurement.

2.3. Texas Public Information Act:

- 2.3.1. Information, documentation, and other material in connection with this solicitation or any resulting contract may be subject to public disclosure pursuant to Texas Government Code, Chapter 552 (the "Public Information Act").
- 2.3.2. All information submitted in response to the solicitation is subject to public disclosure pursuant to the Public Information Act. In the event of a request for information pertaining to the solicitation, TWC will comply with the provisions of the Public Information Act to protect the interests of the State of Texas. The Public Information Act allows the public to have access to information in the possession of a governmental body. Therefore, the Vendor must clearly identify any confidential or proprietary information on the page on which it appears in the solicitation response and reference the specific exception to disclosure in the Public Information Act. Proprietary information identified by the Vendor in advance will be kept confidential to the extent permitted by state law. Any information not clearly identified as confidential or proprietary shall be deemed to be subject to disclosure pursuant to the Public Information Act.
- 2.3.3. All information, documentation and other material in connection with the solicitation or any resulting contract will be retained by TWC for the period specified in the Records Retention Schedule created under Texas Government Code, Chapter 441. The information will not be returned to the Vendor who submitted it during the retention period time.
- 2.3.4. Vendor is required to make any public information created or exchanged with the state pursuant to any contract with TWC, and not otherwise excepted from disclosure under the Texas Public Information Act, available in a format that is accessible by the public at no additional charge to TWC.

2.4. Award of Contract:

- 2.4.1. Responding to a solicitation is an offer to contract with the State based upon the terms, conditions, and specifications contained in the solicitation. Submitted responses do not become contracts unless and until they are accepted and an award is made by TWC Procurement and Hub-Services and a PO is issued to the Vendor.
- 2.4.2. TWC reserves the right to negotiate price and terms with any and all Vendors, to accept or reject all or any part of a Vendor's response, waive minor technicalities, to request Best and Final Offers from all or any Vendors, and make an award that represents Best Value to the agency or the State.
- 2.4.3. Subsequent to award, TWC may, at its sole option, request the Vendor to negotiate contract amendments or renewals as is determined to be in

the best interest of the agency or the State

- 244 TWC reserves the right to use a third party to negotiate price related to any Information Technology solicitation or contract.
- 2.45 TWC reserves the right to make an award on the basis of low line item bid, low total of line items, or in any other combination that will serve the best interest of the State and to reject any and all bid items in the sole discretion of the State.
- 2.5. Vendor Assignments: No assignment is permitted the Vendor without prior written consent of TWC. Any written request for assignment must be accompanied by written acceptance of the assignment by the assignee. Except where otherwise agreed in writing by TWC, assignment will not release Vendor from its obligations pursuant to the contract.
- 2.6. TWC Assignments: TWC may sub-lease or assign equipment and related services provided via the contract to other entities which contract with TWC to provide agency support or services.
- 2.7. INDEMNIFICATION
 - Acts or Omissions: Vendor shall indemnify and hold harmless the State of Texas, TWC, AND/OR THEIR OFFICERS, AGENTS, EMPLOYEES, REPRESENTATIVES, CONTRACTORS, ASSIGNEES, AND/OR DISIGNEES FROM ANY AND ALL LIABILITY, ACTIONS, CLAIMS, DEMANDS, OR SUITS, AND ALL RELATED COSTS, ATTORNEY FEES, AND EXPENSES arising out of, or resulting from any acts or omissions of the Vendor or its agents, employees, subcontractors, order fulfillers, or suppliers of subcontractors in the execution or performance of the Contract and any Purchase Orders issued under the Contract. THE DEFENSE SHALL BE COORDINATED BY VENDOR WITH THE OFFICE OF THE ATTORNEY GENERAL WHEN TEXAS STATE AGENCIES ARE NAMED DEFENDANTS IN ANY LAWSUIT AND VENDOR MAY NOT AGREE TO ANY SETTLEMENT WITHOUT FIRST OBTAINING THE CONCURRENCE FROM THE OFFICE OF THE ATTORNEY GENERAL. VENDOR AND TWC AGREE TO FURNISH TIMELY WRITTEN NOTICE TO EACH OTHER OF ANY SUCH CLAIM.
 - 2.7.2. Infringements:
 - Vendor shall indemnify and hold harmless the State of Texas, TWC, AND/OR THEIR EMPLOYEES, AGENTS, REPRESENTATIVES, CONTRACTORS, ASSIGNEES, AND/OR DESIGNEES from any and all third party claims 2.7.2.1. involving infringement of United States patents, copyrights, trade and service marks, and any other intellectual or intangible property rights in connection with the PERFORMANCES OR ACTIONS OF VENDOR PURSUANT TO THIS CONTRACT. VENDOR AND TWC AGREE TO FURNISH TIMELY WRITTEN NOTICE TO EACH OTHER OF ANY SUCH CLAIM, VENDOR SHALL BE LIABLE TO PAY ALL COSTS OF DEFENSE INCLUDING ATTORNEYS' FEES. THE DEFENSE SHALL BE COORDINATED BY VENDOR WITH THE OFFICE OF THE ATTORNEY GENERAL WHEN TEXAS STATE AGENCIES ARE NAMED DEFENDANTS IN ANY LAWSUIT AND VENDOR MAY NOT AGREE TO ANY SETTLEMENT WITHOUT FIRST OBTAINING THE CONCURRENCE FROM THE OFFICE OF THE ATTORNEY GENERAL
 - Vendor shall have no liability under this section if the alleged infringement is caused in whole or in part by: (1) use of the product or service for a purpose or in a manner for which the product or service was not designed, (2) any modification made to the product without Vendor's written approval, (3) any modifications made to the product by the Vendor pursuant to TWC's specific instructions, (4) any intellectual property right owned by or licensed to TWC, or (5) any use of the product or
 - service by TWC that is not in conformity with the terms of any applicable license agreement.

 If Vendor becomes aware of an actual or potential claim, or TWC provides Vendor with notice of an actual or potential claim, Vendor may (or in the case of an injunction against TWC, shall), at Vendor's sole option and expense; (1) procure for TWC the right to continue to use the affected portion of the product or service, or (2) modify or replace the affected portion of the product or service with functionality equivalent or superior product or service so that TWC's use is non-infringing
 - 2.7.3.
 - Taxes/Workers' Compensation/Unemployment Insurance Including Indemnity:
 2.7.3.1. VENDOR AGREES AND ACKNOWLEDGES THAT DURING THE EXISTENCE OF THIS CONTRACT, VENDOR SHALL BE ENTIRELY RESPONSIBLE FOR THE LIABILITY AND PAYMENT OF VENDOR'S AND VENDOR'S EMPLOYEES' TAXES OF WHATEVER KIND, ARISING OUT OF THE PERFORMANCES IN THIS CONTRACT. VENDOR AGGREES TO COMPLY WITH ALL STATE AND FEDERAL LAWS APPLICABLE TO ANY SUCH PERSONS, INCLUDING LAWS REGARDING WAGES, TAXES, INSURANCE, AND WORKERS' COMPENSATION. THE STATE OF TEXAS AND/OR TWC SHALL NOT BE LIABLE TO THE VENDOR, ITS EMPLOYEES, AGENTS, OR OTHERS FOR THE PAYMENT OF TAXES OR THE PROVISION OF UNEMPLOYMENT INSURANCE AND/OR WORKERS' COMPENSATION OR ANY BENEFIT AVAILABLE TO A STATE EMPLOYEE OR EMPLOYEE OF ANOTHER GOVERNMENTAL ENTITY CUSTOMER.
 - VENDOR AGREES TO INDEMNIFY AND HOLD HARMLESS THE STATE OF TEXAS, TWC, AND/OR THEIR EMPLOYEES, AGENTS, REPRESENTATIVES, CONTRACTORS, AND/OR ASSIGNEES FROM ANY AND ALL LIABILITY, ACTIONS, CLAIMS, DEMANDS, OR SUITS, AND ALL RELATED COSTS, ATTORNEYS' FEES, AND EXPENSES, RELATING TO TAX LIABILITY, UNEMPLOYMENT INSURANCE AND/OR WORKERS' COMPENSATION IN ITS PERFORMANCE UNDER THIS CONTRACT. VENDOR SHALL BE LIABLE TO PAY ALL COSTS OF DEFENSE INCLUDING ATTORNEYS' FEES. THE DEFENSE SHALL BE COORDINATED BY VENDOR WITH THE OFFICE OF THE ATTORNEY GENERAL WHEN TEXAS STATE AGENCIES ARE NAMED DEFENDANTS IN ANY LAWSUIT AND VENDOR MAY NOT AGREE TO ANY SETTLEMENT WITHOUT FIRST OBTAINING THE CONCURRENCE FROM THE OFFICE OF THE ATTORNEY GENERAL. VENDOR AND TWO AGREE TO FURNISH TIMELY WRITTEN NOTICE TO EACH OTHER OF ANY SUCH CLAIM.
- 2.8. Vendor Performance: In accordance with Texas Government Code §§ 2155.074 and 2155.075, Vendor performance may be used as a factor in the

2.9. Force Majeure: TWC may grant relief from performance of an awarded contract or PO, or extend a performance period, if the Vendor is prevented from compliance and performance by an act of war, order of legal authority, act of God, or other unavoidable cause not attributable to the fault of the Vendor. If the Vendor requests the relief, the burden of proof for the need of such relief shall rest upon the Vendor, who must file a written request for such release or extension. If TWC grants such relief due to circumstances known by the agency, the agency must document such reasons in the contract file.

2.10. Dispute Resolution Procedures:

- 2.10.1. Procurement Disputes: Any actual or prospective Vendor who is aggrieved in connection with the solicitation, evaluation, or award of a contract may formally protest to the Deputy Executive Director. Such protests must be made via certified mail and received in the appropriate Director's office within ten (10) business days from the date of the announcement of the award. The written protest must include: the number of the solicitation being protested; the grounds for the protest, including a description of any alleged acts or omissions by TWC that form the basis for the protest; any written information which the protestor believes is relevant to the award; and the basis for the protestor's interest in the procurement. TWC will make available to the protestor all requested documents not exempted from disclosure under Texas and federal law. TWC will provide copies of these documents upon payment of the fees adopted by TWC for record duplication. The protestor will be provided an opportunity for an informal meeting with the Director or his designee, to discuss the protest, however, TWC may limit the amount of time allocated for the meeting. The Director will issue the final written decision to the protestor
- 2.10.2. Contract Disputes: TWC follows the dispute resolution process provided for in Texas Government Code, Chapter 2260 to resolve contract disputes.
- 2.11.Debt to the State: Vendor agrees that any payments due under this contract will be applied towards any debt including, but not limited to, delinquent taxes and child support that is owed to the State of Texas.
- 2.12.Hold-Over Provision: In the event contract renewal negotiations are not completed prior to the contract expiration date, both parties agree that services shall be provided by the Vendor and accepted by TWC, subject to all original terms and conditions of the contract, for a period not to exceed ninety (90) days following the original contract expiration date. The hold-over service costs shall be the pro-rated rates in effect immediately prior to such expiration. Such hold-over agreement shall not be interpreted to extend the term of the original contract. TWC may terminate such hold-over service by providing written notice of cancellation not less than ten (10) business days prior to the cancellation date.
- 2.13.Supporting Documents, Retention: Vendor shall maintain and retain supporting fiscal and any other documents relevant to showing that any payments under this Contract were expended in accordance with the laws and regulations of the State of Texas, including but not limited to, requirements of the Comptroller of the State of Texas and the State Auditor. Vendor shall maintain all such documents and other records relating to this Contract and the State's property for a period of seven (7) years after the date of submission of the final invoices or until a resolution of all billing questions, whichever is later. Vendor shall make available at reasonable times and upon reasonable notice, and for reasonable periods, all documents and other information related to this Contract. Vendor and the subcontractors shall provide the State Auditor with any information that the State Auditor deems relevant to any investigation or audit. Vendor must retain all work and other supporting documents pertaining to this Contract, for the purposes of inspecting, monitoring, auditing, or evaluating by TWC and any authorized agency of the State of Texas, including an investigation of audit by the State Auditor.
- 2.14. State Auditor: Vendor shall cooperate with any authorized agents of the State of Texas and shall provide them with prompt access to all of such State's work as requested. Vendor's failure to comply with this Section shall constitute a material breach of this Contract and shall authorize TWC and the State of Texas to immediately assess appropriate damages for such failure. Pursuant to Texas Government Code § 2262.154, the acceptance of funds by Vendor or any other entity or person directly under this Contract, or indirectly through a subcontract under this Contract shall constitute acceptance of the authority of the State Auditor's Office, or any successor agency, to conduct an audit or investigation in connection with those funds. Vendor acknowledges and understands that the acceptance of funds under this Contract shall constitute consent to an audit by the State Auditor, Comptroller or other agency of the State of Texas. Vendor shall ensure that this paragraph concerning the State's authority to audit funds received indirectly by subcontractors through Vendor and the requirement to cooperate is included in any subcontract it awards. Furthermore, under the director of the legislative audit committee, an entity that is subject of an audit or investigation by the State Auditor must provide the State Auditor with access to any information the State Auditor considers relevant to the investigation or audit.
- 2.15.Limitation on TWC's Liability: TWC will not be liable for any incidental, indirect, special, or consequential damages under contract, Tort, (including negligence), or other legal theory. TWC's liability to Vendor under the contract will not exceed the total charges to be paid by TWC to Vendor under the contract.
- 2.16.State Ownership: The Parties agree that TWC will own all right, title and interest in and to the work products including deliverables, source and object code and documentation developed by the Vendor in connection with the contract.
 - 2.16.1. All work products including deliverables, source and object code and documentation, in whole or in part, will be deemed works made for hire of TWC for purposes of copyright law and copyright will belong solely to TWC.
 - 2.16.2. To the extent that any such work product or deliverable does not qualify as a work made for hire under applicable law, and to the extent that the deliverable or work product includes materials subject to copyright, patent, trade secret, or other proprietary right protection, Vendor agrees to assign, and hereby assigns, all right, title, and interest in and to the work products and deliverables, including without limitation all copyrights, inventions, patents, trade secrets, and other proprietary rights therein (including renewals thereof) to TWC.
 - 2.16.3. Vendor will assist TWC or its nominees to obtain copyrights, trademarks, or patents for all such work products or deliverables in the United States and any other countries. Vendor agrees to execute all papers and to give all facts known to it necessary to secure United States or foreign country copyrights and patents, and to transfer to TWC all the right, title, and interest in and to such work products or deliverables. Vendor agrees to not assert any moral rights under applicable copyright law with regard to such work products and deliverables.
 - 2.16.4. Vendor agrees to reproduce and include TWC's copyright and other proprietary notices and product identifications provided by Vendor on such copies, in whole or in part, or on any form of the work products or deliverables.
- 2.17.License: In accordance with 2 Code of Federal Regulations § 200.315, all appropriate State and Federal agencies will have a royalty-free, nonexclusive, and irrevocable license to reproduce, publish, translate or otherwise use, and to authorize others to use for State or Federal purposes all materials,

deliverables and work products, including software and modifications thereof, and associated documentation designed, developed, or installed with Federal Financial Participation under the contract, including but not limited to those materials covered by copyright, all source and object code, instructions, files, and documentation composing the system.

- 2.18.Most Favored Customer: If during the term of the contract, the Vendor enters into another contract with any customer for substantially similar services at prices more favorable than those provided to TWC, the contract may be amended to provide the more favorable prices to TWC.
- 2.19.Governing Law and Venue: The contract shall be executed in and governed, construed and interpreted under the laws of the state of Texas. Vendor agrees that proper venue for a claim arising under the contract shall be brought in a court of competent jurisdiction in Travis County, Texas.
- 2.20.Severability: If any provision of the contract is construed to be illegal or invalid, such provision shall be deemed stricken and deleted to the same extent and effect as if never incorporated into the contract, but all other provisions shall remain in full force and effect.
 2.21.TWC and the Vendor must adhere to the directions in the President's Executive Order (EO) 13224, Blocking Property and Prohibiting Transactions
- 2.21.TWC and the Vendor must adhere to the directions in the President's Executive Order (EO) 13224, Blocking Property and Prohibiting Transactions With Persons Who Commit, Threaten to Commit, or Support Terrorism. This Executive Order prohibits any transaction or dealing by United States persons, including but not limited to the making or receiving of any contribution of funds, goods, or services to or for the benefit of those persons listed in the General Services Administration's Excluded Parties List System (EPLS) which may be viewed on the System for Award Management (SAM) site at http://www.Sam.gov
- 2.22.No Waiver: Nothing in this contract shall be construed as a waiver of the TWC's or the State's sovereign immunity. This contract shall not constitute or be construed as a waiver of any of the privileges, rights, defenses, remedies, or immunities available to the TWC or the State of Texas. The failure to enforce, or any delay in the enforcement, of any privileges, rights, defenses, remedies, or immunities available to TWC or the State of Texas under this contract or under applicable law shall not constitute a waiver of such privileges, rights, defenses, remedies, or immunities or be considered as a basis for estoppel. TWC does not waive any privileges, rights, defenses, or immunities available to TWC by entering into this contract or by its conduct prior to or subsequent to entering into this contract.
- 2.23.Redacted Electronic Copy: Under House Bill 3430, 80th Texas Legislature, (transferring Texas Government Code § 2177.052, to Texas Government Code, Chapter 322, and redesignating it as § 322.020) and as per the following requirements, no later than two (2) business days after Vendor's receipt of notice from TWC, the Vendor must deliver to TWC two (2) electronic copies of its complete proposal. Vendor shall deliver these electronic copies to TWC via overnight delivery in compliance with all of the following requirements:
 - 2.23.1. Two (2) compact discs (CDs), each containing a copy of Vendor's response to solicitation, in searchable Portable Document Format (PDF) format, which has excised, blacked out, or otherwise redacted information from its solicitation response that Vendor reasonably considers to be confidential and exempt from public disclosure under the Texas Public Information Act, Chapter 552 of the Texas Government Code (this should be a de minimis portion, if any, of Vendor's solicitation response, such as social security numbers). Each CD shall also contain an Appendix for Vendor's solicitation response which provides a cross reference for the location of all information redacted by Vendor and a general description of the redacted information. These two (2) identical CDs should be entitled "For Public Release: Redacted Version of [Name of Vendor]'s Proposal and Exhibits. Texas Workforce Commission's RFP/RFO/IFB solicitation No. ..."
 - 2.23.2. Per Texas Government Code § 322.020, the Texas Legislative Budget Board (LBB) has now implemented a major contracts database.
 - 2.23.3. TWC shall upload to the LBB's contracts database the text of the complete contract (with limited redaction and appendix) no later than ten (10) days after date of contract award. By submitting a response to this solicitation, Vendors acknowledge that they understand and accept this requirement. See the LBB website at http://www.lbb.state.tx.us/>.
 - 2.23.4. American Recovery and Reinvestment Act (ARRA or the Recovery Act)
 - 2.23.4.1. Buy American Requirements for Construction Material prohibits the use of funds appropriated for the Recovery Act for any project for the construction, alteration, maintenance, or repair of a public building or public work unless all of the iron, steel, and manufactured goods used in the project are produced in the United States.
 - 2.23.4.2. Whistleblower Protection: Pursuant to Section 1553 of the American Recovery and Reinvestment Act, Vendors shall promptly refer to the U.S. Department of Labor, Office of Inspector General any credible evidence that a principal, employee, agent, contractor, sub-recipient, subcontractor, or other person has submitted a false claim under the False Claims Act or has committed a criminal or civil violation of laws pertaining to fraud, conflict of interest, bribery, gratuity, or similar misconduct involving ARRA funds
- 2.24 Background Check: Vendors must submit criminal background checks on all key personnel assigned to the services related to this solicitation, as authorized by Texas law, and at Vendor expense. Key personnel are defined as personnel whose oversight and guidance is essential to the subject services. TWC may provide any finalist for a contract position a Contractor Criminal History Report Investigation Request form P33c which contractor must complete and submit back to TWC as required on the form. To obtain a facility access badge, contractor must provide TWC with either a completed form P-33c or a recent criminal background check within fifteen (15) days of contract award. TWC will not issue a Purchase Order until the criminal background check has been completed and passed.
- 2.25 Privacy: Vendor who has access to sensitive personally identifiable information ("Sensitive PII"), including anyone who views contracts, collects, uses, maintains, stores or destroys Sensitive PII of TWC employees, job seekers, employers, customers or partners, must safeguard that information.
 - 2.25.1 Sensitive PII is anything that alone or in combination with available information can identify an individual, which if lost, compromised, or disclosed without authorization, could result in substantial harm, embarrassment, inconvenience or unfairness to an individual.
 - 2.25.2 Awarded Vendor must have a Non-Disclosure Agreement (NDA) on file with TWC prior to handling Sensitive PII.
 - 25.3 In order to safeguard Sensitive PII, Awarded Vendor must:
 - 2.25.3.1 Collect Sensitive PII only as authorized.
 - 2.25.3.2 Limit the use of Sensitive PII.
 - 2.25.3.3 Minimize the proliferation of Sensitive PII.
 - 2.25.3.4 Secure Sensitive PII both physically and in electronic form.
 - 2.25.3.5 Report suspected privacy incidents within twenty four (24) hours to the TWC Contract Manager or, email the TWC Information Security Office at CISO@twc.state.tx.us.
 - 2.25.4 Awarded Vendor will not transmit Sensitive PII via email or store on CDs, DVDs, thumb drives and the like without prior review and

encryption protocol approved by TWC.

- 2 25 5 Failure to follow these requirements may constitute a breach of contract.
- 2.26 Change in Law: Any alterations, additions, or deletions to the terms of this Contract which are required by changes in federal or state law or regulations are automatically incorporated into this Contract without written amendment hereto, and shall become effective on the date designated by such law or by regulation.
- 2.27 Davis-Bacon Act: Vendors on all prime construction contracts in excess of \$2,000 must comply with the Davis-Bacon Act (40 U.S.C. §§ 3141-3144) as supplemented by the Department of Labor regulations (29 CFR Part 5, "Labor Standards Provisions Applicable to Contracts Covering Federally Financed and Assisted Construction.")
- 2.28 Vendor will comply with the Copeland "Anti-Kickback" Act (40 U.S.C. § 3145), as supplemented by Department of Labor regulations (29 CFR Part 3, "Contractors and Subcontractors on Public Building or Public Work Financed in Whole or in Part by Loans or Grants from the United States").
- 2.29 Contract Work Hours and Safety Standards Act (40 U.S.C. §§ 3701-3708). For all contracts in excess of \$100,000 that involve the employment of mechanics and laborers, Vendor shall comply with 40 U.S.C. §§ 3702 and 3704, as supplemented by Department of Labor regulations (29 CFR Part 5).
- 2.30 Environmental Protection: Vendor agrees to comply with all applicable standards, orders, or regulations issued pursuant to the mandates of the Clean Air Act (42 U.S.C. § 7401 et seq.) and the Federal Water Pollution Control Act, as amended (33 U.S.C. § 1251 et seq.).

REQUIRED CERTIFICATIONS

By responding to this solicitation and accepting the award of a contract or purchase order, Vendor certifies to the following:

- 3.1. All Terms and Conditions Met: that all terms and conditions listed in the solicitation will be met.
- 3.2. U.S. Department of Homeland Security's E-Verify System: By entering into this Contract, the Contractor certifies and ensures that it utilizes and will continue to utilize, for the term of this Contract, the U.S. Department of Homeland Security's E-Verify system to determine eligibility of:

 All persons employed to perform duties within Texas, during the term of the Contract; and
- All persons (including subcontractors) assigned by the Respondent to perform work pursuant to the Contract, within the United States of
- 3.2.3. The Contractor shall provide, upon request of TWC, an electronic or hardcopy screenshot of the confirmation or tentative non-confirmation screen containing the E-Verify case verification number for attachment to the Form I-9 for the three (3) most recent hires that match the criteria above, by the Contractor, and Contractor's subcontractors, as proof that this provision is being followed.
- 3.2.4. If this certification is falsely made, the Contract may be immediately terminated, at the discretion of TWC and at no fault to TWC, with no prior notification. The Contractor shall also be responsible for the costs of any re-solicitation that TWC must undertake to replace the terminated Contract.
- 3.3. Inducements: that the Vendor has not given, offered to give, nor intends to give at any time hereafter any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor, or service to a public servant in connection with the submitted solicitation response
- Lobbying: it shall not and has not used any federally appropriated funds to pay any person or organization for influencing or attempting to influence any officer or employee of any federal agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any federal contract, grant, or any other award covered by 31 U.S.C. § 1352. Vendor certifies that it shall disclose any lobbying with non-federal funds that takes place in connection with obtaining any federal award by completing and submitting Standard Form LLL. Further, Vendor certifies that no funds provided under the contract will be used in any way to attempt to influence in any manner a member of Congress to favor or oppose any legislation or appropriation by Congress, or for lobbying with State or local legislators
- Not Ineligible: that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participating in this transaction by any federal department or agency.
- 3.6. Non-Discrimination: The Vendor agrees that no person will, on the ground of race, color, religion, sex, national origin, age, disability, political affiliation, or religious belief, be excluded from the participation in, be denied the benefits or, be subjected to discrimination under, or be denied employment in the administration of, or in connection with, any program or activity funded in whole or in part with funds available under this Contract. The Vendor certifies compliance with the Rehabilitation Act of 1998 § 508, 29 U.S.C. § 794d, relating to the use of electronic and information technology for individuals with disabilities; the Housing and Urban Development Act § 3, 12 USC §1701u Sec. 1701u, relating to economic opportunities for low- and very low-income persons; Titles VI and VII of the Civil Rights Act of 1964 (Public Law 88-352); Section 504 of the Rehabilitation Act of 1973 (Public Law 93-112); Executive Order 11246, "Equal Employment Opportunity," as amended by Executive Order 11375, "Amending Executive Order 11246 relating to Equal Employment Opportunity," and as supplemented by regulations at 41 C.F.R. Part 60, "Office of Federal contract Compliance Programs, Equal Employment Opportunity Department of Labor."; the Americans with Disabilities Act of 1990 (Public Law 101-336); and all amendments to each.
- Drug-Free Workplace: The Vendor agrees to provide a drug-free workplace in compliance with the Drug-Free Workplace Act of 1988 (102 Stat. 4304, P.L. 100-690, Title V, Subtitle D).
- Franchise Tax: The Vendor is not currently delinquent in the payment of any franchise tax owed to the State of Texas, pursuant to Article 2.45. Texas Business Corporation Act.
- Child Support: The Vendor is not ineligible to receive the specified grant, loan, or payment under Section 231.006 of the Texas Family Code (relating to child support) and acknowledges that the contract may be terminated and payment may be withheld if certification is inaccurate. Pursuant to Texas Family Code § 231.006(c), Vendor must provide the name and Social Security Number (SSN) of each person with at least 25% ownership of the business. This information must be provided prior to contract award.
- 3.10.Certain Bids and Contracts Prohibited: Under Texas Government Code \$ 2155.004. Vendor certifies that the individual or business entity named in the solicitation response is not ineligible to receive the specified contract and acknowledges that the contract may be terminated and/or payment withheld if this certification is inaccurate.
- 3.11.Fair Business Practices: The Vendor has not been found guilty of unfair business practices in a judicial or state agency administrative proceeding during the preceding year. The Vendor further affirms that no officer of the Vendor has served as an officer of any company found guilty of unfair business practices in a judicial or state agency administrative proceeding during the preceding year.

- 3.12. Antitrust: Neither the Vendor or the firm, corporation, partnership, or institution represented by the Vendor, or anyone acting for same, has violated State antitrust laws or the Federal Antitrust Laws.
- 3.13.No Compensation: The Vendor has not received compensation for participation in the preparation of the solicitation. This section does not prohibit a Vendor or contract participant from providing free technical assistance.
- 3.14.Conflict of Interest: Vendor has disclosed any existing or potential conflict of interest relative to the performance of the contract. Failure to do so will be grounds for contract termination.
- 3.15.No Collusion: Vendor has not communicated directly or indirectly the bid made to any competitor or any other person engaged in such line of business.
- 3.16.Prohibition on Certain Bids and Contracts related to Disasters and Hurricanes Katrina and Rita: Under Texas Government Code § 2155.006, the Vendor certifies that the individual or business entity named in response to this solicitation is not ineligible to receive the specified contract and acknowledges that any contract resulting from this solicitation may be terminated and payment withheld if this certification is inaccurate.
- 3.17.Independent Contractor: Vendor or Vendor's employees, representatives, agents and any subcontractors shall serve as an independent contractor in providing the services under any contract resulting from this solicitation. Vendor and Vendor's employees, representatives, agents and any subcontractors shall not be employees of TWC. Should Vendor subcontract any of the services required in this solicitation, Vendor expressly understands and acknowledges that in entering into such subcontract(s), TWC is in no manner liable to any subcontractor(s) of Vendor. In no event shall this provision relieve Vendor of the responsibility for ensuring that the services rendered under all subcontracts are rendered in compliance with this solicitation and any resulting contract.
- 3.18. Workers' Compensation Insurance. Vendor must maintain Workers' Compensation insurance coverage in accordance with statutory limits.

Workers Compensation: Statutory Limits

Employers Liability: Each Accident \$1,000,000

Disease - Each Employee \$1,000,000

Disease - Policy Limit \$1,000,000

Commercial General Liability:

Occurrence based:

Bodily Injury and Property Damage Each occurrence limit: \$1,000,000

Aggregate limit: \$2,000,000

Medical Expense each person: \$5,000

Personal Injury and Advertising Liability: \$1,000,000

Products/Completed Operations Aggregate Limit: \$2,000,000

Damage to Premises Rented to You: \$50,000

NOTE: The required coverage is to be with companies licensed in the state of Texas with an "A" rating from A.M. Best, and authorized to provide the corresponding coverage.

- 3.19.Felony Criminal Convictions: Vendor represents and warrants that Vendor has not and Vendor's employees have not been convicted of a felony criminal offense, or that, if such a conviction has occurred, Vendor has fully advised TWC as to the facts and circumstances surrounding the conviction.
- 3.20.Restricted Employment for Former State Officers or Employees Under Texas Government Code § 572.069: Vendor certifies that it has not employed and will not employ a former TWC or state officer who participated in a procurement or contract negotiations for TWC involving Vendor within two (2) years after the state officer or employee left state agency employment or service. This certification only applies to former state officers or employees whose state service or employment ceased on or after September 1, 2015.
- 3.21. Vendor certifies that both of the following statements are true and correct and that the Vendor understands that making a false statement is a material breach of the contract and is grounds for termination of contract award:
- 3.21.1. Vendor is current in Unemployment Insurance taxes, Payday and Child Labor law monetary obligations, and Proprietary School fees and assessments payable to the State of Texas, to the extent applicable.
- 3.21.2. Vendor has no outstanding Unemployment Insurance overpayment balance payable to the State of Texas.
- 3.22.State of Israel: Vendor represents and warrants that, pursuant to Texas Government Code § 2270.002, Vendor does not boycott Israel and will not boycott Israel during the term of any contract executed with TWC.
- 3.23. Executive: Vendor certifies they are in compliance with Texas Government Code § 669.003, relating to contracting with the executive head of a State agency. If applicable, Vendor will complete the following for TWC evaluation:

 Former Executive

Name:	
State Agency Name:	
Date Separated from	
Agency:	
Position with Vendor:	
Date employed with	
Vendor:	

3.24. Vendor agrees to comply with Texas Government Code § 2155.4441, pertaining to purchasing products and materials produced in the State of

SPECIFICATIONS

- 4.1. Any catalog, brand name or manufacturer's reference used in the solicitation is descriptive only (not restrictive), and is used to indicate type and quality desired. Submitted responses containing other brands that are functionally equivalent will be considered unless TWC has advertised the solicitation as proprietary under Texas Government Code § 2155.067. If Vendor takes an exception to the solicitation's specifications and Vendor's response contains equivalent product, Vendor is required to include additional information such as manufacturer, brand or trade name, illustrations, and specifications for the equivalent product as part of their response to the solicitation. If Vendor takes no exception to the specifications, the Vendor must furnish the item(s) as specified in the solicitation.
- 4.2. Manufacturer's standard warranty shall apply unless otherwise stated in the solicitation. Written warranty is to be provided with product, and is to include the point-of-contact name, phone number, and all information needed to initiate a warranty service call.
- No Substitutions: Vendor will not make any substitution to the specifications of any solicitation or PO, unless the substitution is (1) proposed to TWC in writing by the Vendor, and (2) supported by the expressed written prior approval of TWC.
- Replacement Parts Available: The Vendor, in connection with an agreement with the manufacturer of the equipment, warrants that new or reconditioned replacement parts will be available until five (5) calendar years after the date of the award of the contract. All replacement parts must meet or exceed original manufacturer's specifications and be compatible with existing equipment.
- All electrical items must meet all applicable OSHA standards and regulations, and bear the appropriate listing from Underwriters Laboratory (UL), Factory Mutual Resource Corporation (FMRC), or National Electrical Manufacturers Association (NEMA).
- Vendor guarantees product offered will meet or exceed specifications; that the product is new, in current production, including the manufacturer's standard equipment and accessories; and is qualified for full maintenance coverage, service and support at, or below, the manufacturer's standard
- 4.7. Projects Using Iron or Steel Products: Pursuant to Texas Government Code § 2252.202, iron or steel products produced through a manufacturing process and used in the project must be produced in the United States

DELIVERY

- Vendor is to show the number of days required to place material in the receiving location under normal conditions. Failure to state delivery time obligates Vendor to complete delivery within fourteen (14) days. Unrealistically short or long delivery promises may cause Vendor's response to be disregarded. Consistent failure to meet delivery promises will be grounds for termination of the contract.
- 5.2. If delay is foreseen, Vendor shall give written notice to TWC who reserves the right to extend delivery date if reasons appear valid. Vendor must keep TWC advised at all times of status of order. Default in promised delivery (without accepted reasons) or failure to meet specifications authorizes TWC to purchase the ordered products elsewhere and charge full increase, if any, in cost and handling to defaulting Vendor. Any damages incurred by TWC as a result of the default may also be assessed to the defaulting Vendor.
- 5.3. Delivery shall be made on State business days between 8:00 am and 5:00 pm, unless prior approval has been obtained from TWC

VALIDATION, INSPECTION & TESTS

- Vendor agrees to provide TWC with information necessary to validate any statements made in the Vendor's solicitation response, if requested by TWC. This may include, but is not limited to, allowing access for on-site observation, granting permission for TWC to verify information with third parties, allowing inspection of Vendor's records, and allowing inspection of plans for compliance.
- All goods will be subject to inspection and test by TWC to the extent practicable at all times and places. Tests may be performed on samples called for, or on samples taken from regular shipment. In the event products tested fail to meet or exceed all conditions and requirements of the specification, the cost of the sample used and the cost of the testing shall be borne by the supplier. Goods that have been delivered and rejected in whole, or in part may, at TWC's option, be returned to the Vendor or held for disposition at Vendor's risk and expense. Latent defects may result in revocation of acceptance.

INVOICING INSTRUCTIONS

- 7.1. Invoices must be submitted to TWC according to the instructions on the PO to the named individual and the address indicated on the PO. Invoice must show TWC as the receiving agency.
- Submit invoice in duplicate. Upon request, one copy will be returned when making payment.
- 7.3. Invoices must include the name and address of Vendor, which must be identical to the information stated on the PO.
- 7.4. The TWC PO number and date of the PO must be shown on all invoice copies.
- 7.5. Invoice must have description of each item. Item numbers must be shown to correspond with the item numbers on the PO.
- 7.6. Quantity and date delivered, unit of measure specified and total price of each item must be shown, all prices extended on the invoice, with all extensions on the invoice totaled, and the grand total shown.
- 7.7. Discounts, if applicable, must be stated, extended, and deducted to arrive at a Net Total for the invoice.
- 7.8. Trade-in values must be stated on the invoice.

PAYMENT

- 8.1. TWC will incur no penalty for late payment if payment is made within thirty (30) days of acceptance of goods or services, or within thirty (30) days of receipt of an uncontested invoice submitted according to the instructions on the PO, whichever comes last.
- 8.2. In no event shall use of the product by TWC, for any purpose during any phase of the acceptance testing, constitute acceptance of any product by TWC.
- 8.3. Prior to any payment being made, the goods or services being invoiced must have been received and accepted by TWC.

PATENT, TRADEMARK, COPYRIGHT AND OTHER INFRINGEMENT CLAIMS

- 9.1. Vendor shall indemnify, save and hold harmless the State of Texas from and against claims of patent, trademark, copyright trade secret or other proprietary rights, violations or infringements arising from the State's or Vendor's use of acquisition of any services or other items provided to the State of Texas by Vendor or otherwise to which the State of Texas has access as a result of Vendor's performance under this Contract, provided that the State shall notify Vendor of any such claim within a reasonable time of the State's receiving notice of any such claim. If Vendor is notified of any claim subject to this section, Vendor shall notify TWC of such claim within five (5) business days of such notice. No settlement of any such claim shall be made by Vendor without TWC prior written approval. Vendor shall reimburse the State of Texas for any claims, damages, losses, costs, expenses, judgments or any other amounts, including but not limited to, attorney's fees and court costs, arising from such claim. Vendor shall pay all reasonable costs of the State's counsel and shall also pay costs of multiple counsel, if required to avoid conflicts of interest.
- 9.2. Should the goods, or use of the goods, become the subject of a claim of infringement of a United States patent, trademark, copyright, trade secret or other proprietary rights, TWC may require the Vendor to procure for TWC the right to continue using the goods, to replace or modify the same to remove the infringement, or to accept return of the goods.
- 9.3. Vendor represents that it has determined what licenses, patents and permits are required under this Contract and has acquired all such licenses, patents and permits.
- 9.4. Vendor agrees that for the exclusive use by TWC for State business, TWC is free to reproduce without royalty, all manuals, publications, maintenance programs, diagnostics and documentation pertaining to any product developed as a result of the contract.

10. TERMINATION PROVISIONS

- 10.1.TWC reserves the right to immediately terminate any PO or contract resulting from or connected to this solicitation, in whole or in part, without recourse or penalty for breach of contract by the Vendor.
- 10.2.TWC reserves the right to terminate for convenience any PO or contract resulting from or connected to this solicitation, in whole or in part, without recourse or penalty upon TWC within thirty (30) days written notice, including but not limited to the following reasons:
- 10.2.1. Failure to obtain or sustain funding from either Federal or State funding sources.
- 10.2.2. Amendment or judicial interpretation of State or Federal laws or regulations that render fulfillment of the contract substantially unreasonable, impossible, or unnecessary.
- 10.3.In the event of termination of the contract due to lack of funding or for the convenience of TWC, Vendor must, unless otherwise mutually agreed upon in writing, cease all work immediately upon the effective date of termination. A settlement will be made based on respective interests of the parties as of the date of termination.
- 10.4.TWC expressly reserves any and all legal remedies to which it may be entitled to collect related to any and all damages directly or indirectly resulting from breach of contract, by the Vendor or any of its agents, representatives, subcontractors, employees, or any other party acting on behalf the Vendor.
- 10.5.TWC shall retain ownership of all work products including deliverables, source and object code, and documentation in whatever form that they exist. In addition to any other provision, the Vendor shall transfer title and deliver to the TWC any partially completed work products, deliverables, source and object code, or documentation that the Vendor has produced or acquired in the performance of the contract.

11. INFORMATION TECHNOLOGY (IT) PURCHASES:

- 11.1.During the term of the contract, the Vendor must notify TWC whenever an engineering change is made that may affect TWC's use of the product. It will be the sole option of TWC to accept the change.
- 11.2. Vendor represents that the product and all its elements, including, but not limited to, documentation and source code, meet the standards issued by the American National Standards Institute.
- 11.3. Vendor agrees that TWC owns the source code to any jointly-developed application(s) resulting from the contract
- 11.4 As required by 1 TAC, Chapter 213:
 - 11.4.1 Effective September 1, 2006, state agencies shall procure products which comply with the State of Texas Accessibility requirements for Electronic and Information Resources specified in 1 TAC, Chapter 213 when such products are available in the commercial marketplace or when such products are developed in response to a procurement solicitation.
 - 11.4.2 Vendor shall provide TWC with the URL to its Voluntary Product Accessibility Template (VPAT) for reviewing compliance with the State of Texas Accessibility requirements (based on the federal standards established under Section 508 of the Rehabilitation Act of 1973, as amended (29 USC § 794d)), or indicate that the product/services accessibility information is available from the General Services Administration "Buy Accessible Wizard" (http://www.buyaccessible.gov). Vendors not listed with the "Buy Accessible Wizard" or supplying a URL to their VPAT must provide TWC with a report that addresses the same accessibility criteria in substantively the same format. Additional information regarding the "Buy Accessible Wizard" or obtaining a copy of the VPAT is located at http://www.section 508.gov/.
 - 11.4.3 TWC will use either VPAT or the Buy Accessible Wizard to assess the degree of accessibility of a proposed product when making the procurement decision.
- 11.5 Vendor shall follow Web Content and Accessibility Guidelines. (WCAG 2.0) as applicable for new websites, applications or redesigns.
- 11.6 Texas Health and Safety Compliance
 - 11.6.1 Vendor hereby certifies its compliance with Subchapter Y, Chapter 361, Texas Health and Safety Code and the Texas Commission on Environmental Quality rules, 30 TAC, Chapter 328.
 - 11.6.2 Failure of a Vendor to provide this certification shall render the Vendor ineligible to participate in the bidding process. TWC shall reject the related bid and not evaluate it.
- 11.7 Vendor agrees that all products and/or services equipped with hard disk drives (i.e. computers, telephones, printers, fax machines, scanners, multifunction devices, etc.) shall have the capability to securely erase data written to the hard drive prior to final disposition of such products and/or services, either at the end of the Customer's Managed Services product's useful life or the end of the related Customer Managed Services Agreement for such products and/services, in accordance with 1 TAC, Chapter 202.
- 12 ***NOTE TO VENDORS: Any terms and conditions attached to a Vendor's solicitation response will not be considered unless the Vendor specifically refers to them on the face of the first page of their response.

$\begin{array}{c} Texas\ Workforce\ Commission-Terms\ \&\ Conditions\ (2/5/19) \\ \text{ATTACHMENT}\ I \end{array}$

***WARNING: Such terms and conditions may result in disqualification of the submitted Vendor's response. (e.g. responses with the laws of a State other than Texas, requirements for prepayment, limitations on remedies, etc.)			

ATTACHMENT 2 – TITLE PAGE

A Proposal Submitted in Response to the Texas Workforce Commission

Request for Proposals No.

Elevator Maintenance/Service

Submitted By:

NAME OF PROPOSER

ADDITIONAL REQUIREMENTS:

ATTACHMENT 3 – EXECUTION OF OFFER

Texas Workforce Commission - RFP NO.

Proposer must complete the following information, sign and return this page. By signing below, Proposer agrees to provide the items/services described in this Request for Proposals and agrees to abide by all TWC terms and

conditions as specified in this Request for	r Proposals and in any contract resulting from an award. nditions as set forth in this document must be identified in detail and
	ns not identified in detail at the time your proposal is submitted will not be
Signature of person authorized to make	e this agreement Date Signed
Printed name of person signing above	
	PROPOSER INFORMATION
Name of Proposer	
Mailing Address Billing Address (if different from above)	
City, State & Zip Code	
Phone No./Fax No.:	
E-Mail Address:	
Employer Identification No.	
Texas Identification No.	-
as a federal tax identification number prior to 4933 or visit the following website: http://www.thm.number is the payee	e identification number assigned and used by the Texas Comptroller of Public Accounts
	this number in the space provided above if number is not pre-printed. If this number is tate.tx.us/taxinfo/taxforms/ap-152.pdf to set up a Texas Identification Number.
Check here if you are a sole ownership or	partnership and complete Section 3.21 of the TWC Terms and Conditions, Attachment I
Goods produced in Texas or offered by a Agricultural products grown in Texas Agricultural products offered by Texas bidser that is Services offered by a Texas bidder that is Services offered by a Texas bidder that is Texas Vegetation Native to the Region USA produced supplies, materials or equi Products of persons with mental or physic Products made of recycled, remanufacture Energy Efficient Products Rubberized asphalt paving material Recycled motor oil and lubricants Products produced at facilities located on Products and services from economically	dder that is owned by a Texas resident service-disabled veteran. Texas bidder that is not owned by a Texas resident service-disabled veteran. idder owned by a Texas resident service-disabled veteran ont owned by a Texas resident service-disabled veteran ipment cal disabilities ed, or environmentally sensitive materials including recycled steel formerly contaminated property depressed or blighted areas
□ Vendors that meet or exceed air quality sta □ Recycled or Reused Computer Equipment	
Foods of Higher Nutritional Value	

ATTACHMENT 4 - COST WORKSHEET

Texas Workforce Commission - RFP NO.

Maximum 25 Pts. (MUST BE RETURNED)

Name of Proposer:			
Deliverable or Service	Firm Fixed Price		
Main Building Elevators	Month		
Annex Building Elevators	Month		
Trinity Building Elevators	Month		
Guadalupe Building Elevator	Month		
Total Annual Cost	Annual		

ATTACHMENT 5 - REFERENCES Texas Workforce Commission - RFP NO.

Failure to provide the following information at the time and date this RFP closes may result in the disqualification of your organization's offer from consideration for an award resulting from this procurement.

Provide the following reference information: REFERENCE 1. Name of the organization to which the service was provided Street address of the organization to which the service was provided City State Zip Code Name of Point of Contact Telephone Number FAX Number Email Address REFERENCE 2.) Name of the organization to which the service was provided Street address of the organization to which the service was provided City State Zip Code Name of Point of Contact Telephone Number FAX Number Email Address REFERENCE 3. (Name of the organization to which the service was provided Street address of the organization to which the service was provided City State Zip Code Name of Point of Contact Telephone Number FAX Number Email Address